

Connexall[®]
CONNECTIVITY WITHOUT LIMITS



HOSPITALITY

CONNECTING HOSPITALITY ENVIRONMENTS TO THE POWER OF INFORMATION IMMEDIACY™

CONNECTING THE DOTS IN HOSPITALITY

For premium hospitality environments in which the guest experience is paramount, Connexall® Hospitality provides hotels, casinos, resorts and other properties with integrated communications that enable staff to effectively respond to guest needs, enhance security, reduce costs and leverage investments in current systems.

Is your organization looking for the edge in providing exceptional guest service? Would you like to enhance performance with the tools and infrastructure you already have?

Connexall Hospitality integrates your existing Property Management System (PMS) and communications devices to enhance your existing workflows and procedures. Specifically designed to integrate with third party proprietary and open systems for the purposes of collecting real-time event data, it creates intelligent, closed loop workflow processes based on your unique requirements.

Connexall provides instant communications, saves time and money, and enhances guest service and satisfaction.

How it Works

Imagine an easy, seamless way to streamline the work flow and communication for all the software and tools you use. Connexall integrates directly to your existing PMS, including industry leaders like SAI, Hotel Expert, Micros – Fidelio,

Hot SOS/Espresso, and Guestware. As the concierge receives requests and enters them into the PMS, Connexall sends them directly to the pre-defined staff responsible for the request – whether in housekeeping, maintenance, or guest services. Next, staff members can acknowledge or escalate the request, or call the concierge for more details at the touch of a button.

If the request is unanswered for a pre-defined length of time, Connexall Hospitality automatically escalates requests to secondary and backup staff members. Built-in reporting capability gives managers comprehensive data, including number of requests, time to acknowledgement, and number of escalations, leading to process improvements and more efficient workflows.

Connexall can also enhance the safety and security of your facilities, by integrating existing building management and business systems with the same application. Have notifications and alarms from your HVAC, Security, Fire, and Access Control systems sent directly to staff on their wireless devices, unobtrusively and in real time. You will have all the data and tools you need to optimize the performance and safety of your organization – while you save money by enhancing the performance of existing infrastructure!

HOSPITAL

Connexall Hospitality delivers a premium guest experience by ensuring that housekeeping, porter services, concierge, room service, reception, security and building maintenance staff get the immediate information they need to take immediate action.

With Connexall deployed in your hotel, you can:

- Improve response times to guest requests
- Follow each request through to completion, ensuring no missed tasks
- Significantly reduce noisy overhead paging
- Improve workflow and communication processes
- Leverage existing investments in PMS and wireless phones
- Enhance staff and guest safety through instant alarm notification

Reporting

Included in the core of Connexall is robust management reporting capability, providing management teams with data relevant to their specific departments, and allowing for precise fine tuning of workflow processes. Managers can leverage this tool to improve overall operational efficiency and manage workload.

Connexall also offers optional MS-SQL support, allowing you to generate and manipulate custom reports identical to those you already use.



ITY



Combining total interoperability and expandability with enterprise-level reliability, smart software and deep consulting support, Connexall is the choice for organizations who need to revolutionize how they work.

